

Technical Enhancement Notification Grid Solutions

Report: TEN-2020-004-GIS Date: 15-12-2020

Category: End of Support/Life

GIS -Product End of Life

PRODUCT LIN	IE: 🗆 GIS 🗆 AIS 🗀 TRANSF	ORMER \square HVDC \square FACTS \square S	PS □CAPACITORS
CATEGORY:	☐ Technical Enhancement	☐ New Services Introduction	⊠End of Support/Life

BACKGROUND

GE's Grid Solutions is committed to customer care and the support of our products.

As part of this commitment, GE strives to design high quality products, provide knowledge support teams, and to communicate the availability of new features or products as well as managing the withdrawal of support for aging products.

PRODUCT DESCRIPTION

The GE factory ceased the manufacture of the products listed below in 1980. The components' obsolescence, the design constraints and the vanishing supply chain competencies result in an unsustainable support of the remaining installed base.

This notice applies to the following products manufactured by GE legacy companies.

GIS Insulated Switchgear:

- C65 (Switchgear 145kV)
- C105 (Switchgear 245kV)
- FB1A (Circuit Breaker 145kV)
- FB2A (Circuit Breaker 245kV)

C65 & C105 (Switchgear 145kV & 245kV)

In accordance with GE obsolescence strategy and considering the age profile of these products, GE will continue to offer spare parts for the standard maintenance of these products as defined in the Maintenance Plan from the Operation Manual of the product, until 31st December 2023.

During this timeframe, enquiries for parts or services no longer supported will be managed on a reasonable-endeavors basis.

Workshop activities could be performed to refurbish and repair components on a case-by case basis based on the available component expertise.

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FB1A & FB2A (Circuit Breaker)

Spare parts for standard maintenance as defined in the Maintenance Plan from the Operation Manual of the product, until 31st December 2023.

A retrofit solution with state-of-the-art technology can be proposed when no other feasible solution can be implemented.

REPLACEMENT

GE Grid Solutions can provide support to replace existing installed base of affected products including consulting, supplying, installing and commissioning alternative products which utilize state-of-the-art design and manufacturing techniques. Such a transition allows users to benefit from latest technology.

SUPPORT TIMEFRAME

The obsolescence of the referenced products is effective as of today. From this date forward, only maintenance activities and associated spare parts will be provided by GE Grid Solutions, **until the 31**st **December 2023**. For this reason, and as of today, extended quotation and delivery times are to be expected.

GE is committed to supporting customer's switchgear needs. Although, all products affected by this notice are now outside of their warranty period, GE's warranty obligations are unaffected by this End-of-Life Notification.

On a case-by-case basis, GE teams can deliver product training either in GE Training Institute or at customer site. Trainings can cover part of maintenance capabilities.

Upon complete withdrawal of GE's support on 31st December 2023 and considering the last dispatch date for orders from the factory, the switchgear products referred will have exceeded their intended life and should component obsolescence or sourcing difficulties affect the ability to honor longer term support commitments, GE will offer a functionally equivalent device.

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CONTACT INFORMATION

For any questions, comments or suggestions you may have, please contact your local service team who will guide you towards GE Excellence Center when required.

Michel Widmer

GE's Grid Solutions

Global Product Manager Services

Lucile Bouton

Service Senior Staff Manager

Recommended Alternative Products:

Visit our website at http://www.gegridsolutions.com/ for more information about alternative products.

For Additional Information

Advice and assistance are also available via our Contact Center: http://www.gegridsolutions.com/contact/ Telephone +44 1785 250070

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